



PRIVACY POLICY

The Journey with Ron Moore (“The Journey” or “us” or “we” or “our”) owns and operates the www.ronmoore.org and www.thejourneywithronmoore.com websites (the “Sites”).

At The Journey, we understand the benefits of the Internet and the tremendous ministry opportunities afforded by its use. We also understand the importance of respecting and protecting your privacy. As such, The Journey’s privacy practices are explained in this Privacy Policy (“Policy”).

This Policy contains details about how The Journey collects and uses information from you when you use the Sites.

This Policy covers only the Sites identified above, and does not apply to information which you may send us by other means. Other sites, apps and other online locations owned and/or operated by The Journey may have their own privacy policies, and you should consult those accordingly.

This Policy is effective as of: March 18, 2019.

Changes or Amendments

The Journey reserves the right to change, amend or restate this Policy. If this happens, any changes will be posted below for at least thirty (30) days before implementation of the change. Any information gathered under this current Policy will be bound by the terms of this Policy. Any information collected after the implementation of any revisions will be bound by the terms of the revised Policy. Therefore, we suggest that any users of the Sites check this page every so often for any changes that may apply.

Your continued use of the Sites after any changes are implemented to this Policy constitutes your acceptance of the changes. If any of the changes are unacceptable to you, you should cease using the Sites.

Collection and Use of Information

You can generally visit the Sites without revealing any personally identifiable information about yourself. Personally identifiable information (“PII”) is generally defined as information that may be able to identify you or that may be used to get access to your account, including, but not limited to, name, address, telephone number, email address, username and password, birthday, credit/debit card number, photograph, age, family information (e.g., names of family members; number and/or age of children), religion, medical information (e.g. allergies, medical conditions, dietary restrictions), marital status, school, background clearance information, giving information, etc.



There are areas on the Sites where you may be asked to provide The Journey with PII, or where such PII or other information may be collected from you in an automated manner. For example, PII and other information such as name, mailing and/or shipping address(es), email address, telephone number, credit/debit card number or other payment information, age, photograph and/or username and password may be collected from you when you:

- set up a user account;
- order and pay for products and services through the Sites;
- complete and submit one of the forms available through the Sites;
- submit a testimony;
- register for The Journey's meetings or events;
- sign up for The Journey's service and volunteer opportunities;
- contact The Journey with questions or comments;
- create a username and password (or security question and answer);
- participate in surveys, questionnaires, or contests;
- sign up for The Journey's newsletter; and/or
- register to receive text notifications from The Journey.

When visiting the Sites on your phone, tablet or other mobile device, you will be asked to opt-in before we collect information specific to your mobile device, such as location information.

The Journey may use your PII and other information to:

- maintain proper business records and other relevant records;
- process and administer your user account;
- provide ongoing technical support related to your user account;
- contact you if there are issues with content that you uploaded or posted through the Sites;
- process payment information when you order a product or service through the Sites;
- review your submitted testimony or prayer request;
- process any completed forms you submit through the Sites;
- schedule/administer meetings and events;
- organize service and volunteer opportunities;
- respond to questions or comments;
- send you text notifications;
- deliver services through the Sites;
- process and catalog responses to surveys or questionnaires;
- send you The Journey newsletters and other updates;
- improve the content and general administration of the Sites;
- communicate with you regarding additional uses of your PII beyond the scope of this list;
- perform internal operations related to the Sites (e.g., fraud prevention);



- troubleshoot software issues and operational problems with the Sites;
- conduct data analysis and testing; and/or
- monitor usage of the Sites.

The Journey may use certain aspects of your PII and other information that it collects through the Sites as part of its strategy for targeted advertising through Facebook. For information regarding Facebook Ads and the choices you may have in connection with this service, please visit:

<https://www.facebook.com/about/ads>.

Third Party Affiliates

The Journey uses services provided by Realm to house basic information including your name, address, phone, email, family information, and credit card information if applicable, in order to keep good business records as part of our database, and allow financial transactions for event registrations. More information on how Realm collects and stores data can be found at:

<https://www.acstechnologies.com/company/privacy-policy>.

The Journey uses services provided by Flocknote to collect your name, email address and phone number to provide you with the devotion, e-newsletter and texting services. More information on how Flocknote collects and stores data can be found at: <https://flocknote.com/privacy>.

The Journey uses services provided by Wordpress.org to enable you to interact with our websites. We may collect your name, address, phone number, email address or browser information to allow full usability of the websites' features. More information on how Wordpress collects and stores data can be found at: <https://wordpress.org/about/privacy/> and <https://dithemes.com/product/di-responsive-pro-wordpress-theme/>.

Log Files

Like most websites, the Sites and/or App log your IP address, browser type, hits on particular pages and other general traffic information. This information is not linked to PII and you remain anonymous through this process.

If you choose to link, create or log in to the live service on The Journey's Sites using your Facebook account, then The Journey may receive information about you or your connections from Facebook.

Use of Photographs

The Journey will use candid photos of various activities on the Sites from time to time. Photos taken on church locations or at Journey events are stored on SmugMug.com. Photos are kept private so they cannot be seen by anyone who does not have the proper link or administrative access to our account. The Journey makes every effort to ensure that all adults pictured in photographs that are used for public viewing have a photo release on file, but cannot guarantee that in every single case.

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On days when large group shots will be taken during services or events, signage will be posted at venue entrances and exits informing guests of the photography taking place. Adults who do not wish to have their photos taken or used should inform the church at ronmoore@ronmoore.org. All photos depicting children are publicly displayed only if all children in the photograph have photo releases on file from their parents or guardians. While The Journey makes every effort to enforce these policies, we cannot control what photos other guests or congregants may take while in the building, and are not liable for your photograph being taken and made public by another guest or congregant while on property. For more information on how Smug Mug collects and stores images and other data, please review SmugMug's privacy policy at <https://www.smugmug.com/about/privacy>; and SmugMug's terms of use at <https://www.smugmug.com/about/terms>.

Cookies

A "cookie" is a file that is sent from a web server to your web browser and placed on your computer. When you initially visit the Sites, we create a cookie for your computer or mobile device and then use it to track your clicks as you go through the Sites. There is no PII stored within the cookie itself and we cannot use cookies to retrieve PII about you or from your computer or mobile device. While your activity may be tracked while you are at our Sites, we do not use cookies to track your activity before or after you leave the Sites. We use cookies to keep your style preferences for the layout of the Sites, and to maintain an active connection for our administrators on the database. You may be able to delete the cookies by consulting your browser and/or computer instructions. Please note that any deletion of cookies could affect how the Sites appear and/or operate for you.

By providing to The Journey the PII and other information referenced above, you are giving The Journey your express consent to use the PII and other information collected about you in accordance with the terms of this Policy.

Sharing of PII and Other Information

Except as noted herein, The Journey does not sell or share your PII with any person or entity outside of The Journey.

The Sites may integrate with social media sharing services which will let you share actions you take on our Sites with other sites, apps, locations, or media, and vice versa. Please review the privacy policies of those social media services for more information about how such services handle the data you provide to or share through them.

If you give us PII or other information, including for purposes of submitting a testimony, prayer request, signing up for a newsletter, contacting the church, or making a financial contribution online, The Journey may share certain portions of that PII and other information with its vendors in order to fulfill the purpose for which you provided the information, or to make the Sites and services related to the Sites function properly. This may include sharing portions of your PII with:



- the U.S. Postal Service, our mailing and shipping provider, to send you correspondence regarding church news and events, giving statements, or invitations;
- Wordpress, our website processor, to the extent necessary to complete transactions you initiate on or through the Sites;
- Flocknote, our text and email service providers, to notify you of activities and events that may interest you;
- Realm, our management software providers, to provide you with additional ways to interact with The Journey.

The Journey will disclose your PII or other information if we believe that it is appropriate to share such information in order to comply with the law, or to cooperate with a governmental or law enforcement investigation. The Journey may also share PII or other information to protect the rights, property or safety of the Sites, any user of the Sites, The Journey or any of its directors, officers, employees, agents or affiliated organizations or sister sites.

The Journey may share your PII and other information with a third party if The Journey's ownership status changes, such as if The Journey is acquired or acquires another entity.

Other than what is referenced above, the PII and other information collected from you is not shared with nor sold to any person or entity outside of The Journey.

Review of Collected PII/Other Choices

If you would like to review, edit or delete any of the PII The Journey collected from you, or wish The Journey to cease using your PII in the manners specified in this Policy, please contact The Journey at ronmoore@ronmoore.org. Please note that The Journey will do its best to accommodate your request, but The Journey cannot guarantee we can remove all PII from the specified uses.

Therefore, please be as specific as possible in your request. If the request relates to information that The Journey needs to make the Sites function properly for you, you may not be able to use the Sites properly moving forward.

You may also be able to make changes to PII The Journey collected from you through services provided by Realm, Flocknote and Wordpress by visiting your accounts at such third party locations.

The Journey reserves the right to maintain proper organizational records as required by law, or for otherwise legitimate record-keeping purposes to the extent permitted by law, even if such records contain your PII.

If you would like to opt out of receiving newsletters or other promotional emails from The Journey, please follow the opt-out instructions at the bottom of the emails we send you, or send The Journey a detailed email at ronmoore@ronmoore.org.

The Journey does not knowingly collect any information from minors, nor are the Sites directed at or intended for minors. If a minor uploads/posts information on or through the Sites that is publicly available, and the minor subsequently wants that same information deleted, the minor has a right

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to request that said information be removed from public viewing. A minor may email ronmoore@ronmoore.org and request that any such information to be removed. Any removal of content by The Journey does not ensure or guarantee complete or comprehensive removal of the content in all places. The content may have been shared or reposted by other parties, or federal or state law may require maintenance of the content or information.

Response to “Do Not Track” Requests –

The Journey does not have the technological capabilities to act on or respond to “do not track” requests or similar technical signals you might enable through the settings on your browser.

Third parties that may directly collect information through the Sites may respond differently than The Journey to “do not track” requests, so you should consult the applicable privacy policies of those third parties for that information.

Data Security and Retention

The Journey uses, implements and maintains industry standard technological security measures that are reasonably designed to help guard your PII and other information from loss, unauthorized access or disclosure, both in storage and in transmission. These measures include a lockout procedure after multiple unsuccessful login attempts to a user’s account.

The Journey retains collected information for a reasonable amount of time in order to fulfill the stated purpose for why the information was collected. The Journey will also retain collected information connected to organizational records for periods of time required by law. If The Journey determines that collected information is no longer needed, it will delete such information. Our collection times will be consistent with applicable law.

Posting of PII and Other Information

While The Journey takes the issue of protecting your PII seriously, you should exercise discretion in what information you disclose and/or transmit on or through the Sites. The Journey cannot guarantee that information sent over the Internet is fully secure. Please be aware that whenever you voluntarily disclose PII online – for example, in a posted testimony or prayer request, or through email – that information can be intercepted and used by others before it reaches The Journey. By disclosing PII online, you may also make that information available to others who could use it to send you unsolicited messages or for other purposes you may not desire or intend. If you are concerned about sending information to The Journey over the Internet, please send the information by mail or call us to make other arrangements. The Journey is not responsible for the security of information sent over the Internet.

Children's Privacy

The Sites are intended for individuals 18 years of age and older located in the United States. While our Sites are not directed at, marketed to, nor intended for children under 13 years of age, we love



children and understand that it is very important to maintain their privacy. Therefore, our policy is that we will not knowingly collect, use or distribute to third parties any PII from any child under 13 years old without verifiable parental consent, and The Journey will not knowingly allow any child under 13 years old to publicly post or distribute PII without verifiable parental consent. If The Journey learns that any information was provided on or through the Sites by a person younger than 13 years of age without verifiable parental consent, The Journey will delete the information immediately.

The Journey will not use a minor's PII to market or advertise certain products or services deemed harmful to children. The Journey also will not disclose any minor's PII if it has actual knowledge that the minor's PII will be used for the purpose of marketing or advertising the harmful products or services.

Non-U.S. Concerns

The Sites are meant for individuals within the United States. The Journey only knowingly collects information from individuals within the United States. If you provide information to The Journey from outside of the United States, you do so at your own risk. If you are outside of the United States, you are responsible for complying with any local laws regarding use of the Sites and any related data collection. You also agree and acknowledge that by providing any information, including PII, on or through the Sites, that such information will be transmitted to, and stored in, the United States.

Links to External Websites

The Sites may contain links to other external sites, including those embedded in third party advertisements or sponsor information, that are owned and operated by third party vendors and other third parties (the "External Sites"). The Journey is not responsible for the privacy practices, data collection policies, availability of service, or the content located on or through any External Sites. You should consult the privacy policies of those External Sites for details. Please understand that by providing you with a link, The Journey does not endorse the content of any External Sites or present it as representative of the views, attitude, or disposition of The Journey.

The Journey may also allow interaction between the Sites and other online services such as Facebook or other social media providers. This may include the "Like" button or other plugins available through the Sites that allow you to share information with persons outside of the Sites. Please consult the privacy policies of those third party providers before using them to make sure you are comfortable with the level of sharing.

Your Consent

By using these Sites, you are giving The Journey your express consent to use the information collected about you as set forth in this Policy.



Contact Information

If you have any questions regarding this Policy, you can send an email to ronmoore@ronmoore.org or contact us at 300 Gallery Drive, McMurray, PA 15317.

It is the policy of The Journey to strictly enforce this Policy. If you believe there has been some violation of this Policy, please contact The Journey.

This Policy was last updated on March 18, 2019.